

# Returns Information Form



ORDER DATE	ORDER NUMBER

1. Complete this form in full
2. Enclose this form with your items and wrap securely
3. Cut out the below address & return by Recorded mail

PRODUCT	QTY	SIZE	REFUND ✓	RETURN REASON	COMMENTS	REASON FOR RETURN
						1. Too Big 2. Too Small 3. Poor Fit 4. Quality not as expected 5. Didnt Suit me 6. Faulty - Please note 7. Dirty / Marked 8. Incorrect Item Recieved 9. Other - Please note

Under the Consumer Contracts (Information, Cancellation & Additional Charges) Regulations 2013 you have the right to cancel your purchase within the 14 days of the purchase date and request a refund. PKS Water sports do not accept the responsibility for any lost returned parcel, nor will we be responsible for any postal return charges. If we feel after the item has been returned its been misused or damaged we have the right to cancel your refund or exchange.

**RETURNS INFORMATION**

All items must be in an unused condition when returned to us.  
Please provide proof of purchase and return your item by some from of recorded delivery.  
We suggest **Royal Mail** or **DPD**.

You can head to your local Post Office, have your item weighed and ask for this to be returned Recorded Delivery.

You can go online here: <https://www.dpdlocal-online.co.uk>  
Follow the instructions to generate a postage label for your returned items.

Full Return information can be found in the 'Shipping & Returns' section of [PKSWATERPSORTS.COM](http://PKSWATERPSORTS.COM)

**PKS WATERSPORTS - RETURNS**

EAST PARADE

RHYL

LL18 3AF